

CONDO GROUP CLASSES TNC (wef 2023)



PAYMENT

(For enrollment / new registration)

- Upon registration, the student is required to make a combined payment of 1-month deposit and 2 months of swimming classes at least 2 weeks prior to commencement of the swim class. (Via Bank Transfer/Paynow)

BANK TRANSFER	DBS Current Account: 07-2004296-4
PAYNOW	UEN number: 201829248D



(For subsequent payment)

- Subsequent bi-monthly payments should be promptly made before the 7th day of the payment month. (Eg: 7th Jan for Jan and Feb fees payment)
- Students are to make payment to STTITUDE SWIM SCHOOL via Bank Transfer/ Paynow as stated above.
- Fixed monthly lesson with no prorate allowed

(Late payment)

- If fees are paid later than 3 weeks of the due date, student(s) will not be allowed to attend classes.
- Any late payment of fees of more than 2 occurrences within a span of 6 months will result in the suspension/withdrawal of the student from class.

EQUIPMENT PACKAGE

- Free equipment throw-in package (Kickboard and swimming cap) upon registration.
- Equipment package is non-exchangeable for a rebate in fees or products.

5th WEEK OF THE MONTH

- Fees are paid monthly for 4 classes per month, there will be NO classes on the 5th week of the month (29th to 31st of each month)

PUBLIC HOLIDAYS

- No classes will be conducted on Public Holidays. In the event the class falls on Public Holiday, it will be considered done. This aligns with most swim schools' policies for group classes in Singapore.

JUNE AND DECEMBER

- Group classes will run for the 1st and 2nd week of June and December as per usual.
- There will be no lessons after the 2nd week of June and December.
- Fees are payable for only 2 weeks in June and December.

(Above is subject to changes accordingly to coaches' advice, and will be updated 2 weeks in advance.)

INCLEMENT WEATHER

a) Inclement weather before class commences

- The coach will decide whether to cancel the class due to safety reasons in discussion with parents.
- 1 make-up class due to inclement weather will be given every 3 months on the 5th week (Jan-Mar, Apr-June, Jul-Sept, Oct-Dec) for the 1st rain-off.
- 40min advance notice by the parents is required for rescheduling.

FIFTH WEEK REPLACEMENT DATES FOR YEAR 2023

Quarter/ Day of Lesson	MONDAYS	TUESDAYS	WEDNESDAYS	THURSDAYS	FRIDAYS	SATURDAYS	SUNDAYS
1st Quarter (Jan-Mar)	30 th Jan	31 st Jan	29 th Mar	30 th Mar	31 st Jan	17 th Jun*	29 th Jan
2nd Quarter (Apr-June)	29 th May	30 th May	31 st May	15 th Jun	16 th Jun	29 th Apr	30 th Apr
3rd Quarter (July-Sept)	31 st Jul	29 th Aug	30 th Aug	31 st Aug	29 th Sep	29 th Jul	30 th Jul
4th Quarter (Oct-Dec)	30 th Oct	31 st Oct	29 th Nov	30 th Nov	15 th Dec	16 th Dec	29 th Oct

- In the event that the make-up class for the 1st rain-off cannot be conducted, it will be deemed as completed and chargeable
- For the 2nd and subsequent rain-off in the 3month period, dryland lessons will be conducted in replacement of the swimming lesson.
- Fees remain chargeable for students who are absent from the make-up and/or dryland classes.

b) Inclement weather after class commences

- Classes will be considered as completed

c) Drizzle

- Swim classes will still be conducted as usual under drizzle conditions.
- No make-up class will be given to any absentee.

SICK

- No pro-rate or make-up classes given to students in group classes (unless stated otherwise by coach due to special granted make-up classes. Eg: long term MC)

CANCELLATION/REPLACEMENT BY SWIMMING INSTRUCTOR

- No fee will be charged if cancellation is made by swimming instructor due to any unforeseen circumstances.
- Instructor may arrange a replacement coach or make-up class at the availability of the instructor's schedule.

TEMPORARY SUSPENSION

- No temporary suspension of the swimming class is allowed.
- Students who are absent for the whole month will still be required to pay the month's fee.

CLASS CLOSURE/ CONVERSION OF CLASS

- If the number of students in the class falls short of the minimum number required for the group class, Sttitude Swim School reserves the right to terminate the class with a reasonable advanced notice period/convert the class to a private class on agreement with parents. Students who wish to continue will be provided an alternate class that is suitable for the child which will be subject to class availability.
- Class arrangements are subject to change by the discretion of Sttitude Swim School in order to accommodate students' current abilities for better progression of the class. This will be communicated to and provided with a suitable advance notice period.

STAR LEAVE

- Each child is given 1 Star leave per year
- Requires a minimum of 6 month lessons after enrollment in order to exercise the use of starleave.
- Can be used to pro rate for birthdays/overseas trip/any other reasons.
- Students are to inform 2 weeks in advance via our online form on the website if/when you wish to exercise the pro-rate.

MEDICAL DECLARATION

- At the time of registration, parents/guardians are required to indicate if their child has any allergies, medical conditions, developmental or behavioral issues.
- Sttitude Swim School reserves the right to withdraw your child should we deem your child unsuitable for the lessons.

MEDIA RELEASE

- Swimming activities may be recorded (still and moving images) to be used for media, promotional, academic, and training purposes. If you disagree, please advise us in writing and we will take extra care to exclude your child.

LIABILITY

- Upon signing up for STTITUDE SWIM SCHOOLS' swimming classes, the client accepts that STTITUDE SWIM SCHOOL including its servants and agents are not responsible or liable for any damage or loss suffered by the student or the student's caretaker/family or property during their time in our school. I hereby indemnify STTITUDE SWIM SCHOOL, its management, and its staff against all injuries or liabilities, which may arise from my/my child's participation in lessons, which is entirely at my/my child's own risk.

TERMINATION AND WITHDRAWAL

- If you wish to withdraw your child/ward from the swimming classes, you would need to inform us **BEFORE the FEES DUE DATE** for the deposit to be able to offset your final month's fee. Do refer to the table below for more details.

SWIM CLASS TERMINATION / WITHDRAWAL POLICY YEAR 2023												
Wish to withdraw by end of...	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Need to Inform latest ...	End DEC	Before 15 th JAN	End FEB	Before 15 th MAR	End APR	Before 15 th MAY	End JUN	Before 15 th JULY	End AUG	Before 15 th SEPT	End OCT	Before 15 th NOV
Amount due	0 (deposit to offset JAN fees)	1 mth fee	0 (deposit to offset MAR fees)	1 mth fee	0 (deposit to offset MAY fees)	0.5 mth fee (only 2 lessons in June)	0 (deposit to offset JULY fees)	1 mth fee	0 (deposit to offset SEPT fees)	1 mth	0 (deposit to offset NOV fees)	0.5 mth fee (only 2 lessons in Dec)
Fees due date	15 th of Jan		15 th of Mar		15 th of May		15 th of Jul		15 th of Sep		15 th of Nov	

EXAMPLE:

- If you wish to withdraw by end of February, you would have to inform before 15th January, the deposit will then be used to offset the fees for February.
- If you inform on the 20th January of your intention to withdraw your child at the end of February, the deposit will be used to offset the fees for March while January and February fees remain chargeable. (Because you informed after 15th of January)

- The deposit will be used to offset the final one-month fee (refer to the table above)**
- NO REFUNDS OF DEPOSITS will be granted (unless otherwise by the Sole Discretion of Sttitude Swim School)**

Sttitude Swim School Pte Ltd reserves the right to amend the terms and conditions with reasonable prior notice to all clients.

All terms and conditions are subject to changes by Sttitude Swim School Pte Ltd.