

PUBLIC GROUP CLASSES TNC (wef 2023)



PAYMENT

(For enrollment and new registration)

- Upon enrollment, the student is required to make a combined payment of a 1-month deposit and 2 months of swimming classes at least 2 weeks prior to commencement of the swim class. (By Bank Transfer/Paynow)

BANK TRANSFER	DBS Current Account: 07-2004296-4
PAYNOW	UEN number: 201829248D



(For subsequent payment)

- Subsequent payments should be promptly made before the 7th day of the payment month. (Eg: 2 months: 7th Jan for Jan & Feb fees, 3 months: 7th Jan for Jan to Mar fees)
- Bi-monthly payment will be collected at the start of each payment month
- Any late payment of fees of more than 2 occurrences will result in the suspension/withdrawal of students from class.

(Late payment)

- If fees are paid later than 3 weeks of the due date, student(s) will not be allowed to attend classes.
- Any late payment of fees of more than 2 occurrences within a span of 6 months will result in the suspension/withdrawal of the student from class.

EQUIPMENT PACKAGE

- Free equipment throw-in package (Mesh bag, swim cap, kickboard, and back float) upon registration.
- Equipment package is non-exchangeable for a rebate in fees or products.

5th WEEK OF THE MONTH

- Fees are paid monthly for 4 classes per month, there will be **NO classes** on the 5th week of the month. (29th to 31st of each month)

PUBLIC HOLIDAYS

- No classes will be conducted on Public Holidays. If the class falls on Public Holiday, it will be considered done. This is aligned with most swim schools' policies for group classes in Singapore.

JUNE AND DECEMBER

- Group classes will run as usual for the 1st and 2nd weeks of June and December.
- There will be no classes after the 2nd week of June and December.
- Fees are payable for only 2 weeks in June and December.

(Above is subject to changes accordingly to coaches' advice, and will be updated 2 weeks in advance.)

INCLEMENT WEATHER

- Wet weather lessons will be conducted in the event of bad weather until the pool is ready to reopen.
- Wet weather plan: Land drills, youtube videos, PowerPoint slides presentation, water safety talk, Swimsafer theory questions, swim strokes, or swim rules discussion.
- Swim classes will still be conducted as usual under drizzle conditions.
- No pro-rate or make-up lesson will be given for any absenteeism.

SICK

- No pro-rate or make-up classes given to students.

HOLIDAY/EXTRA ACTIVITIES

- There will be no make-up lessons in place of the absenteeism.

STAR LEAVE

- Each child is given 1 star leave per year
- Requires a minimum of 6 month lessons after enrollment in order to exercise the use of starleave.
- Can be used to prorate for birthdays/overseas trip/any other reasons.
- Inform us 2 weeks in advance via our online form on our website, when you wish to exercise the pro-rate.

TEMPORARY SUSPENSION

- No temporary suspension of the swimming class is allowed.
- Students who are absent for the whole month will still be required to pay the month's fee.

CLASS CLOSURE/ CHANGES

- If the number of students in the class falls below the minimum number required for the group class to function, Sttitude Swim School reserves the right to close the class with a suitable advanced notice period. Students who wish to continue will be provided an alternate class that is suitable for the child upon class availability.
- Class arrangements are subject to change by discretion of Sttitude Swim School in order to accommodate student's current abilities for better progression of the class. This will be communicated to and provided with a suitable advance notice period.

MEDICAL DECLARATION

- At the time of registration, parents/guardians are required to indicate if their child has any allergies, medical conditions, or developmental and behavioral issues. Sttitude Swim School reserves the right to withdraw your child should it deem your child unsuitable for the lessons.

MEDIA RELEASE

- Swimming activities may be recorded (still and moving images) for media, promotional, academic, and training purposes. If you disagree, please advise us in writing and we will take extra care to exclude your child.

LIABILITY

- Upon signing up for STTITUDE SWIM SCHOOLS' swimming classes, the client accepts that STTITUDE SWIM SCHOOL including its servants and agents are not responsible or liable for any damage or loss suffered by the student or the student's caretaker/family or property during their time in our school. I hereby indemnify STTITUDE SWIM SCHOOL, its management, and its staff against all injuries or liabilities, which may arise from my/my child's participation in lessons, which is entirely at my/my child's own risk.

TERMINATION AND WITHDRAWAL

- If you wish to withdraw your child/ward from the swimming classes, you would need to inform us at least **BEFORE the FEES DUE DATE** in order to utilize the deposit to offset your final month's fee. Do refer to the table below for more details.

SWIM CLASS TERMINATION / WITHDRAWAL POLICY YEAR 2023												
Withdrawing end of..	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC
Inform latest...	End DEC	Before 15 th JAN	End FEB	Before 15 th MAR	End APR	Before 15 th MAY	End JUN	Before 15 th JULY	End AUG	Before 15 th SEP	End OCT	Before 15 th NOV
Amount due	0 (deposit to offset JAN fees)	Jan fee (deposit to offset FEB fees)	0 (deposit to offset MAR fees)	Mar fee (deposit to offset APR fees)	0 (deposit to offset MAY fees)	0.5 June fee (deposit to offset MAY fees)	0 (deposit to offset JUL fees)	Jul fee (deposit to offset AUG fees)	0 (deposit to offset SEP fees)	Sep fee (deposit to offset OCT fees)	0 (deposit to offset NOV fees)	0.5 Dec fee (deposit to offset NOV fees)
Fees due date	15 th of Jan		15 th of Mar		15 th of May		15 th of July		15 th of Sep		15 th of Nov	

*There are only 2 lessons in June & December.

EXAMPLE:

- If you wish to withdraw by end of February, you would have to inform before 15th January, the deposit will then be used to offset the fees for February.
- If you inform on the 20th January of your intention to withdraw your child at the end of February, the deposit will be used to offset the fees for March while January and February fees remain chargeable. (Because you informed after 15th of January)

- The deposit will be used to offset the final one-month fee (refer to the table above)**
- NO REFUNDS OF DEPOSITS will be granted for unused lessons (unless otherwise by the Sole Discretion of Sttitude Swim School)**
- All deposit or balance fees unused within 1 month of withdrawal shall be forfeited automatically.**

Sttitude Swim School Pte Ltd reserves the right to amend the terms and conditions with reasonable prior notice to all clients.

All terms and conditions are subject to changes by Sttitude Swim School Pte Ltd.